

**RESOLUTION NO. 2007-186**

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF ELK GROVE APPROVING THE BUSINESS RULES BETWEEN THE CITY OF ELK GROVE AND REDLEX TRAFFIC SYSTEMS INC., FOR THE RED LIGHT PHOTO ENFORCEMENT PROGRAM**

**WHEREAS**, the City Council adopted resolution 2007-115 approving a professional services agreement with Redflex Traffic Systems to implement a Photo Red Light Enforcement Program, and;

**WHEREAS**, the Council directed staff to develop Business Rules for the red light program and submit them to the Council for its consideration, and;

**WHEREAS** the purpose of the Business Rules is to provide guidelines, structure and methods of operation for the various functions that will comprise the red light camera program, and;

**WHEREAS**, approval of the Business Rules will not alter the terms of the City's contract with Redflex Traffic Systems, Inc., and;


**WHEREAS**, the Business Rules have been developed in concert with staff from Redflex Traffic Systems, Sacramento County Courts, and the City of Elk Grove, and;

**WHEREAS**, any changes made to the Business Rules will be documented in a revision history.

**NOW, THEREFORE, BE IT RESOLVED** by the City Council of the City of Elk Grove:


1. That the recitals set forth in this resolution are hereby adopted as true and correct.
2. The City Council approves of the Business Rules for the City of Elk Grove as written.

**PASSED AND ADOPTED** by the City Council of the City of Elk Grove this 22<sup>nd</sup> day of August 2007.

  
JAMES COOPER, MAYOR of the  
CITY OF ELK GROVE

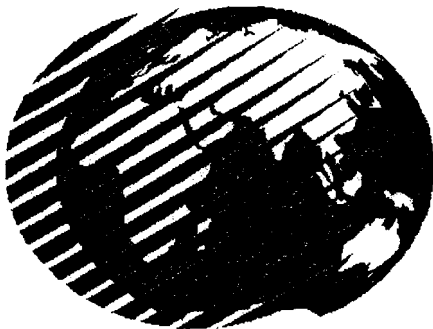
ATTEST:

APPROVED AS TO FORM:

  
PEGGY JACKSON, CITY CLERK

  
JONATHAN P. HOBBS,  
INTERIM CITY ATTORNEY

**BUSINESS RULES  
FOR  
THE CITY OF ELK GROVE, CA**



**REDFLEX**  
TRAFFIC SYSTEMS



**RED LIGHT PHOTO  
ENFORCEMENT PROGRAM**



# CITY OF ELK GROVE, CALIFORNIA REDFLEX TRAFFIC SYSTEMS BUSINESS RULES

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### Change History Log

A Change History Log is especially useful when changes are made to the document after all stakeholders have approved it. Any changes should be noted in this log so that the readers clearly understand what information was changed between versions.

Date	Version #	Change Description	Author(s)
07.11.07	1.0	Initial draft of business rules	Joe Bernard
07.26.07	1.1	Return to City for review	Ray Torrez & Troy Brown

### Purpose of Business Rules

The intent of this document is to provide guidelines, structure and methods of operation for the various functions that comprise a red light camera program. The rules encompass an array of

procedures that direct the work of Redflex Traffic Systems (RTS) employees. Though the contract is the controlling document outlining various obligations of RTS and the city, these rules define specific operational components of the program. These rules may be amended from time to time at the direction of the city, when legislative changes occur, or when RTS updates or changes a procedure. When it is necessary to modify a function defined herein, that change will be noted in the revision history. It is also encouraged to review these rules on no less than an annual basis. A copy of the rules will be retained by RTS and the city. Any change to the rules will require notice to the other party.

## **Citation Information/ Court Procedures**

1. The following minimum information shall be included on all citations (CVC 40518 (b)):
  - a. Registered owner name and address
  - b. License plate of vehicle
  - c. Violation and description
  - d. Date, time and location of offense
  - e. Specify whether a driver's license is commercial
  - f. Date, time and location of court appearance
  - g. Issuing officer's name, rank and ID number
  - h. The description of the offense as appears on the citation will be "Failure to Stop at Red Light."
  - i. The statute for red light running in California is: **CVC 21453 (a)**. This statute applies to a driver facing a steady circular red signal regardless of the movement the driver makes in violation of the provisions of this section. The statute for violating a steady red arrow is **CVC 21453 (c)**.
  - j. DOB or CDL (if known, not required by statute) - Court requires either DOB or CDL on RLC filings.
  - k. Physical description (if known, not required by statute)
2. The registered owner's name on the citation will read first, middle and last name with no commas.
3. Redflex will use the Notice to Appear template approved by the California Judicial Council.

4. The date of issue on the citation is the date Redflex printed and mailed the citation. This is different from the date of violation. Both dates are included on the citation.
5. Citation numbering format will be: 1234567EGA.
6. Affidavit of Non-Liability citation numbering format will be: \_1234567EGB.
7. A courtesy notice will be mailed by the court.
8. Bail amounts will not be printed on the back of the citation.
9. The bail amount for a red light violation is \$371.00. (traffic school is \$31 more)
10. The "respond-by" or appearance date will be 45 calendar days from the date of issue, excluding holidays.

11. All defendants (adult and juvenile) will be cited into the listed court:

Carol Miller Justice Center

301 Bicentennial Circle

Sacramento, CA 95826

Traffic - (916) 875-7800

Business Hours: 8:30 a.m. to 4:30 p.m.,

Monday through Friday (excluding court holidays)

<http://www.saccourt.com/geninfo/location/cmjc.asp>

12. Redflex will email an electronic file, in a .pdf or .tif format containing printed original and nominated citation information to Sacramento Courts each day. In the event the electronic file format no longer meets the needs of the court, Redflex will print citations individually from file format and deliver them to the courts. Hardcopies of the citations, which must include images captured through the Redflex system should be mailed to:

Brenda Bower

Carol Miller Justice Center

301 Bicentennial Circle

Sacramento, CA 95826

Traffic - (916) 875-7800

Business Hours: 8:30 a.m. to 4:30 p.m.,

Monday through Friday (excluding court holidays)

<http://www.saccourt.com/traffic>

13. Redflex will receive a hard copy each month from the court listing court dispositions.

14. Redflex programmers will contact the following court representative to obtain sample file layout, establish file transfer protocol, and set up a test environment.

Primary court IT contact:

Name: Josh Salesky

Title: Project Manager ICMS

Mailing Address: 720 9<sup>th</sup> street  
Sacramento 95826

Work Phone: (916) 874-4936

E-mail: joshua.salesky@saccourt.com

17. The primary Redflex contact for programming is:

Name: Mike Schmidt

Title: Manager Software Development

Work Phone: (480) 998-8115

Mailing Address: 15020 N. 74<sup>th</sup> Street  
Scottsdale, AZ 85260

E-mail: mschmidt@redflex.com

18. Failure to appear on a photo enforced citation will result in a civil sanction, e.g., declaration of judgment, referral to a collections agency, suspension of driver's license or license plates, lien on motor vehicle title or whatever other sanctions are authorized by the presiding court.

## **Contract Details/ Summary**

19. The contract details are for:

- a. Per Exhibit B, section 2.1 the city has assigned a project manager: That person is:

Name: Troy Brown  
Title: Administrative Manager  
Work Phone: (916) 478-8122  
Mailing Address: 8380 Laguna Palms Way, Ste. 100 Elk Grove, CA,  
95758  
E-mail: tbrown@elkgrovecity.org

- c. The individual responsible for invoices and other financial matters:

Name: Troy Brown  
Title: Administrative Manager  
Mailing Address: 8380 Laguna Palms Way, Ste. 100  
Elk Grove, CA 95758  
Wok Phone: (916) 478-8122  
E-mail: tbrown@elkgrovecity.org  
**Note:** Invoices are to be mailed to: Troy Brown

- a. Per section 4.6 of the contract, Redflex will be responsible for the fabrication, installation, and maintenance of all required Advisory Signs in compliance with the Department of Transportation's Traffic Manual. To be placed at the intersections only.
- b. Redflex will not be responsible for the installation of LEDs.

## Warning Period/ Enforcement Procedures

20. Prior to issuing citations a 30-day warning period must commence (CVC 21455.5 (a)(2)(b)).

21. The City will be responsible for assuring that the yellow signal light intervals conform to prevailing authority requirements set forth in California Vehicle Code **§21455.7:**

- (a) At an intersection at which there is an automated enforcement system in operation, the minimum yellow light change interval shall be established in accordance with the Traffic Manual of the Department of Transportation.
- (b) For purposes of subdivision (a), the minimum yellow light change intervals relating to designated approach speeds provided in the Traffic Manual of the Department of Transportation are mandatory minimum yellow light intervals.

(c) A yellow light change interval may exceed the minimum interval established pursuant to subdivision (a).

See Appendix A, Cal Trans phasing interval chart and timing verification document.

23. Passengers' faces shall be masked on the citation.

24. Where only partial driver information is available or no DMV information is available, Redflex will process the incident with "dummy" information, check the "Incomplete Details" Box and place it in the police authorization queue. The name field will read "NOF", the address line will read "123 Any Street" and Redflex will mark the incident as "Incomplete Details".

a. If the Elk Grove Police Department is able to obtain full details, they will uncheck the "Incomplete Details" box and Redflex will mail of **Notice to Appear**.

b. If the Elk Grove Police Department is unable to obtain full details, they will leave the "Incomplete Details Box" checked in police authorization and Redflex will mail a **Notice of Violation** (Corporate Notice). Case by case – city will likely do a search on each NOF – nomination process will occur on case by case situation.

25. Redflex will reject violations for obvious mitigating events (i.e., funeral procession, officer-controlled intersection, parade, etc.) and for camera malfunctions.

26. In a manner consistent with section 4.3.4 of the contract, incidents where the driver's gender appears to be different than the registered owner's name will be placed in police authorization for disposition by the Elk Grove Police Department. The production department at Redflex will check the "Incomplete Details" Box. If the police determine that a gender mismatch has not occurred they will uncheck the "Incomplete Details" Box and Redflex will mail a Notice to Appear. If the police believe a gender mismatch exists, the Incomplete Details box will remain checked and Redflex will issue a Notice of Violation.

27. Incidents involving traffic accidents will be placed in police authorization for disposition by the police department.

28. A Notice to Appear issued pursuant to CVC §40518 for an alleged violation recorded by an automated enforcement system shall contain, or be accompanied by, an Affidavit of Non-Liability and information as to what constitutes non-liability, information as to the



effect of executing the affidavit, and instructions for returning the affidavit to the issuing agency.

29. Redflex will receive the Affidavit of Non-Liability, update the information, process the new citation and send it to the Elk Grove Police Department for approval. Once approved, the original citation will be placed on the Dismissal Report. The Elk Grove Police Department also has the option of updating citation information from an Affidavit of Non-Liability by accessing the appropriate web-site.
  - a. Incomplete Affidavit of Non-Liability and/or other correspondence concerning a violation received by Redflex will be forwarded to the Elk Grove Police Department for disposition.
  - b. It will be the responsibility of the Elk Grove Police Department to retrieve the dismissal list from the online reports link and deliver this to the court for final disposition.
30. Citations returned to Redflex with a forwarding address will be re-addressed and mailed to the new address. The citation will not be amended.
31. Citations returned to Redflex with no forwarding address will be forwarded to the Elk Grove Police Department to research a new address. If successful, the police will place the citation in a new envelope and mail the citation to the new address. The citation will not be amended. If the police are unsuccessful in their search for a new address, the police will update the status of the record to "**Bad Address**" in Redflex SmartOps Online application. Updating the record to this status will place the record on the Dismissal Report. Redflex will send the dismissal report to the Elk Grove Police Department and Sacramento Court in electronic (soft copy) format (see Attachment B). Reports will be emailed to: [joshua.salesky@saccourt.com](mailto:joshua.salesky@saccourt.com) and [redlight@elkgrovecity.org](mailto:redlight@elkgrovecity.org). The court will dismiss these citations.
32. The Elk Grove Police Department will authorize violations within 4 days of receipt from Redflex.
33. Redflex will mail the citation on or before the 15<sup>th</sup> day from the date of violation in order to meet proof of service requirements (CVC §40518 (a)).

A Certificate of Mailing will accompany each citation (CCP 1013 a).

## Trial and Evidence Information

35. Per section 4.3.11 of the contract, the Elk Grove Police Department will notify Redflex of upcoming trials by e-mail in advance to allow sufficient time to prepare court evidence packages. E-mails will be sent to: courtpacks@redflex.com.

36. Redflex will mail court packages to:

Name: Red Light Enforcement Officer  
Title: \_\_\_\_\_  
Mailing Address: 8400 Laguna Palms Way  
Elk Grove, CA 95758  
Work Phone: (916) 478-8161  
E-mail: redlight@elkgrovecity.org

37. The court evidence package will consist of the following and will comply with the Civil Code of Procedure §2015.5:

- Evidence package checklist
- Color copy of citation
- Four enlarged color photos of violation images
- Image log
- Maintenance log
- Certificate of Correct Functioning
- Nominations (if applicable)

## Photo Viewing

38. Pursuant to CVC §21455.5 (f) the registered owner or any individual identified by the registered owner as the driver of the vehicle at the time of the alleged violation shall be permitted to review the photographic evidence of the alleged violation.

39. Please provide the following information regarding photo viewing:

- Phone number to call to request viewing: (916) 478-8161
- Address where the viewing will be held: 8400 Laguna Palms Way, Elk Grove, CA 95758
- Days and times viewing available: 8:00 am to 5:00 pm Monday through Friday
- Viewing will not be by appointment only

40. Redflex will host a website whereby the notice recipient may view the violation video online at <http://www.photonotice.com> (city code: **ELKGCA**). Citizens may use public computers to access the website.

## **Records Retention/ Confidentiality**

41. Any and all photographic records made by Redflex Traffic Systems automated enforcement system and any confidential information obtained from the Department of Motor Vehicles will be retained for a minimum of six months from the date the information was first obtained, except as follows:

- Any individual incident captured by a red light camera system may be retained beyond the original six-month period provided Redflex Traffic Systems is notified by a law enforcement officer or qualified person who is authorized to access the SmartOps system and has a legal reason to request the evidence be retained.
- Except for court records described in Section 68152 of the Government Code, the confidential records and information described in paragraphs (1) and (2) may be retained for up to six months from the date the information was first obtained or until final disposition of the citation, whichever date is later, after which time the information shall be destroyed in a manner that will preserve the confidentiality of any person included in the record or information (CVC §21455.5 (e) (3)).
- If your jurisdiction is part of a court system that provides this data electronically to RTS, the purge process is set to purge data 45 days from the date notification is given that the case has been disposed of. This will allow ample time for the 30-day period to file an appeal of a guilty verdict. If a defendant requests an appearance following a guilty verdict, the Elk Grove Police Department must use the "HOLD" flag in police authorization to notify RTS to hold the evidence for this citation until the appeal has been heard and a final disposition rendered. All other citation data without a final disposition will be retained by statute. Sacramento Superior Court does provide final disposition information three months after disposition. **However, if the court stops providing required data we will purge all confidential information obtained through DMV six months from its receipt.**

- Notwithstanding Section 6253 of the Government Code, any other provision of law, photographic records made by an automated enforcement system shall be confidential, and shall be made available only to governmental agencies and law enforcement agencies and only for the purposes of this article. Confidential information obtained from the Department of Motor Vehicles for the administration or enforcement of this article shall be held confidential, and may not be used for any other purpose (CVC §21455.5 (e) (1) and (2)).

## **Recommended System Requirements**

42. The following hardware and software specifications are minimum requirements:

### **Computer**

Intel Pentium 4 2.0 GHz / AMD Athlon XP 2400+ or better

32 MB Graphics card or better

256MB RAM or better

40 GB Hard drive space or better

### **Monitor**

17" screen size or better

1024 x 768 resolution or better

### **Operating System**

Microsoft Windows XP SP1 or better

Microsoft Internet Explorer 6.0 or better

Microsoft Windows Media Player 9.0 or better

### **ISP**

512kb/s download speed or better

## **Knockdown Procedures**

43. In the event any RTS equipment is damaged and/or becomes non-functional due to a traffic collision or other similar cause it will be the responsibility of the law enforcement agency to take the following steps:

- (a) Notify the Customer Representative by phone

If unable to make personal notification, notify the Help Desk by phone or e-mail

- (b) Document the incident on an official police report

CHP 555 or other appropriate form

- (c) Secure the damaged poles, enclosures, or other RTS equipment

(d) Forward all appropriate reports of the incident to RTS

## Miscellaneous

44. Lane numbering will be in accordance with state DOT standards, if applicable. Otherwise, lane numbering will be as follows: all lanes to be numbered sequentially from left to right, from median to curb, i.e., 1, 2, 3, 4, 5, etc. A lane that provides for either a straight through or a turn will be numbered as a straight through lane.
45. A password will be issued to each person who is authorized to access SmartOps.
46. Redflex will provide a toll free Help Desk number for **customer** inquiries from 6:00am to 6:00pm (MST). The Help Desk can be reached at **(800) 568-8405** or [helpdesk@redflex.com](mailto:helpdesk@redflex.com).
47. Per section 4.3.7 of the contract, Redflex will provide a toll free Call Center number for **citizen** inquiries from 9:00am to 4:00pm (MST). The Call Center number is **(877) 847-2338**.
48. Per section 1.15 of exhibit B of the contract, a training program of up to twenty-four hours will be provided to as many attendees as deemed necessary by the City. The session will be held either at Redflex Corporate Offices in Scottsdale, Arizona or within the local area, whichever is most feasible. Travel, lodging and per diem, if required, is the responsibility of the City. Mutually agreeable dates and times will be arranged at a later date. Generally, training occurs once per month at the Arizona location.
49. The State Auditor's Report of July 2002 encourages law enforcement personnel involved with automated enforcement programs to visit the physical plant where back office operations are performed at least once a year.

## Forms for Approval/ Completion

50. The forms listed below need to be reviewed and/or completed:
- Warning Letter
  - Notice to Appear (front)

- Notice to Appear (back)
- Juvenile Notice to Appear (front)
- Juvenile Notice to Appear (back)
- Affidavit of Non-Liability
- Instructions Page(s)
- **Note:** If a Spanish instructions page is required, this should be verified by the court.
- DMV Requestor Code Forms (2)

***Both parties agree that the business rules are a guide and that from time to time changes will need to be made. Both parties agree that when changes are required Redflex Traffic Systems and the City of Elk Grove will discuss the changes and initiate them within a reasonable amount of time and at the most economical cost possible.***

# Attachment A

## Cal Trans Yellow Change Interval Chart

### Yellow Change Intervals

The purpose of the yellow signal indication is to warn traffic approaching the signal that the related green movement is ending or that a red indication will be exhibited immediately thereafter and traffic will be required to stop when the red signal is exhibited. The length of the yellow change interval is dependent upon the speed of approaching traffic. Suggested yellow intervals are shown below are calculated by using the formula as shown in Table 9-1:

Approach Speed	Yellow Interval	mph (km/h)	(seconds)
25 or less	(40 or less)	.....	3.0
30	(48)	.....	3.2
35	(56)	.....	3.6
40	(64)	.....	3.9
45	(72)	.....	4.3
50	(80)	.....	4.7
55	(89)	.....	5.0
60	(97)	.....	5.4
65	(105)	.....	5.8

Taken from the California Department of Transportation, Traffic Manual, Chapter 9-04.5  
Yellow Change Intervals

<http://www.dot.ca.gov/hq/traffops/signtech/signdel/trafficmanual.htm>

# Attachment B

## Electronic (soft copy) Dismissal List

If the court so chooses they may elect to receive the dismissal report in an e-mail. The format is as follows:

### Dismissal Request Report

Citation#	Corp License#	State	Viol Date	Last Name, First Name	Address
Nominations					
005357540	N		23-Sep-2005	SPIVIE, PHILLIP	1246 15TH, DES MOINES, IA 50314
005366591	Y	B230115497782 MN	29-Sep-2005	BEST, CHRISTOPHER	499 NE GLENCOE ST , FRIDLEY, MN 55432
005439510	Y		15-Dec-2005	BRADY, AISHIA	1671 GOSHEN RD B4, AUGUSTA, GA 30906
006219530	N	E005058135805 MN	19-Jan-2006	AL-SAWALHAH, AVELINA	3109 3RD AVE S, MPLS, MN 55408
006220810	N	R240282730851 MN	21-Jan-2006	RUSSELL, GLENN	1030 MAGNOLIA LN, PLYMOUTH, MN 55441




**CERTIFICATION  
ELK GROVE CITY COUNCIL RESOLUTION NO. 2007-186**

STATE OF CALIFORNIA        )  
COUNTY OF SACRAMENTO    )        ss  
CITY OF ELK GROVE         )

***I, Peggy E. Jackson, City Clerk of the City of Elk Grove, California, do hereby certify that the foregoing resolution was duly introduced, approved, and adopted by the City Council of the City of Elk Grove at a regular meeting of said Council held on August 22, 2007 by the following vote:***

**AYES :        COUNCILMEMBERS:        Cooper, Leary, Scherman, Davis, Hume,**  
**NOES:        COUNCILMEMBERS:        None**  
**ABSTAIN :    COUNCILMEMBERS:        None**  
**ABSENT:     COUNCILMEMBERS:        None**

  
\_\_\_\_\_  
**Peggy E. Jackson, City Clerk  
City of Elk Grove, California**

